



Express Pay Agreement

By clicking the box “I Agree to the Terms and Conditions of the Express Pay Agreement,” I certify that I consent to the terms and conditions of this Express Pay Agreement, as amended from time to time (“**Agreement**”), the terms and conditions set forth throughout the GLS Website at <https://www.gls-us.com> (“**Website**”), the GLS Privacy Policy at <https://www.gls-us.com/privacypolicy>, and the GLS Website Terms & Conditions of Use at <https://www.gls-us.com/termsfuse>, pursuant to which I authorize GLS to (i) make a one-time charge on my card in accordance with the terms and conditions of this Agreement. Card information provided by me from time to time shall be referred to herein as the “**Payment Method**.” I hereby certify and warrant that (i) I am 18 years of age or over; (ii) I am the holder of the account associated with the Payment Method; (iii) the Payment Method is issued in my name; (iv) I am authorized to use the Payment Method; (v) I have the appropriate authority to validly accept the terms of this Agreement; and (vi) I will meet my obligations in accordance with this Agreement.

GLS accepts the following Payment Methods: (i) American Express, (ii) Discover, (iii) MasterCard, and (iv) Visa.

I understand and agree that the Express Pay option is available for a payment up to Five Thousand Dollars (\$5,000) per Express Pay transaction (“**Transaction Limit**”). I further understand and agree that: (i) I can only make payment of an invoice in full, (ii) I can only make payment on up to five (5) invoices, and (iii) partial invoice payments are not accepted. Therefore, if the total amount of my Express Pay transaction exceeds the Transaction Limit or if the payment amounts entered by me in the system does not match the amount(s) on each invoice, I will receive an error message directing me to contact GLS’ billing department and such payment will not be processed via Express Pay. GLS reserves the right to require that each invoice is paid by check or by ACH debit in the event that (i) the total amount of my Express Pay transaction is in excess of the Transaction Limit; (ii) the payment amount entered by me in the system does not match the amount(s) on each invoice; or (iii) the payment is for more than five (5) invoices.

I understand and agree that if any payment is rejected, refused, returned, disputed or reversed by my financial institution or card issuer for any reason, that GLS will then charge me for any liability or expenses incurred by GLS as a result thereof and GLS reserves the right to put me on an immediate credit hold, which means that I will not be able to ship with GLS on credit. GLS reserves the right to lift such credit hold in its sole and absolute discretion.

If I agree to use Express Pay with electronic signature, I authorize GLS to treat my electronic signature as evidence of my consent to initiate electronic payment transactions from my Payment Method. My authorization via electronic signature has the same effect as a handwritten signature on a paper-formatted contract.

I understand and acknowledge that it is my sole responsibility to ensure that my contact information, billing information and Payment Method information are current and accurate. By using Express Pay, I agree not to allow my account number and Payment Method to be used by any unauthorized individuals and I am responsible for all payments authorized using my account number and Payment Method, including Express Pay transactions unauthorized by me. GLS may assume a person entering my account number and Payment Method is, in fact, me. If I believe that my account number or Payment Method has been lost or stolen or that someone may attempt to use my account number or Payment Method without my consent, I agree to notify GLS immediately in writing or by phone. I understand and agree that GLS is not liable for any erroneous billing invoices or incorrect charges. If a billing error or incorrect charge occurs, I agree to notify GLS of the error in writing.

I understand and agree that the Express Pay service is provided by GLS on an "AS IS" and "AS AVAILABLE" basis. GLS makes no representations or warranties of any kind, express or implied, including but not limited to any implied warranties of merchantability, fitness for a particular purpose, non-infringement, or accuracy, all of which are expressly disclaimed to the fullest extent permitted by applicable law. I understand and agree that GLS shall have no liability whatsoever for any system outages, payment processing delays or failures, errors in billing, unauthorized access to my account or Payment Method, data loss, or failures of any third-party service providers used in connection with the Express Pay service. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, GLS SHALL NOT BE LIABLE TO ME FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR EXEMPLARY DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF DATA, LOSS OF GOODWILL, OR BUSINESS INTERRUPTION, ARISING OUT OF OR RELATED TO THIS AGREEMENT OR THE EXPRESS PAY SERVICE, REGARDLESS OF THE THEORY OF LIABILITY, WHETHER IN CONTRACT, TORT, STRICT LIABILITY, OR OTHERWISE, AND EVEN IF GLS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. I further understand and agree that GLS's total aggregate liability to me arising out of or related to this Agreement or the Express Pay service, under any and all theories of liability, shall in no event exceed the lesser of (a) the amount of the specific disputed transaction giving rise to the claim or (b) Five Hundred Dollars (\$500.00). I acknowledge and agree that these limitations of liability reflect a reasonable allocation of risk and constitute a fundamental element of the basis of the bargain between GLS and me, and that GLS would not have provided the Express Pay service to me in the absence of such limitations.

I agree to indemnify, defend, and hold harmless GLS and its affiliates, parent companies, subsidiaries, officers, directors, employees, agents, successors, and assigns (collectively, the "GLS Parties") from and against any and all claims, demands, actions, losses, liabilities, damages, costs, and expenses, including reasonable attorneys' fees and court costs, arising out of or related to: (a) my breach of any representation, warranty, covenant, or obligation under this Agreement; (b) my violation of any applicable law, rule, or regulation; (c) my fraud or willful misconduct in connection with the Express Pay service or this Agreement; (d) any unauthorized use of my Payment Method or account number, whether or not such unauthorized use was known to me or authorized by me; or (e) any third-party claims arising out of or related to my use of the Express Pay service. I understand and agree that GLS shall have the right, in its sole discretion, to assume exclusive control over the defense and settlement of any claim subject to indemnification hereunder, and I agree to cooperate fully with GLS in connection with any such defense at my own expense. I agree that I shall not settle, compromise, or otherwise resolve any indemnified claim without GLS's prior written consent, which GLS may withhold in its sole discretion. My indemnification obligations under this Agreement shall survive any termination or expiration of this Agreement.

I agree that this Agreement and any dispute, claim, or controversy arising out of or related to this Agreement or the Express Pay service shall be governed by and construed in accordance with the laws of the State of Arizona, without regard to its conflict of laws principles. To the extent that any dispute is not subject to arbitration as set forth below, I irrevocably consent to the exclusive personal jurisdiction and venue of the state or federal courts located in Maricopa County, Arizona, and I waive any objection I may have to the laying of venue in such courts, including any objection based on improper venue or inconvenient forum. I HEREBY IRREVOCABLY AND UNCONDITIONALLY WAIVE ANY AND ALL RIGHTS I MAY HAVE TO A TRIAL BY JURY IN ANY ACTION, PROCEEDING, OR CLAIM ARISING OUT OF OR RELATED TO THIS AGREEMENT OR THE EXPRESS PAY SERVICE.

DISPUTE RESOLUTION; BINDING ARBITRATION; CLASS ACTION WAIVER. I agree that any dispute, claim, or controversy of any kind arising out of or related to this Agreement, the Express Pay service, or my relationship with GLS, whether based in contract, tort, statute, fraud, misrepresentation, or any other legal or equitable theory (each, a "Dispute"), shall be resolved exclusively by final and binding arbitration, and not in a court of law, except as expressly set forth below. All arbitration shall be administered by JAMS or the American Arbitration Association (AAA), as selected by GLS in its sole discretion, in accordance with the applicable rules of the selected arbitration administrator then in effect. The arbitration shall be conducted in Mesa, Arizona. The arbitrator's decision and award shall be final and binding upon the parties, and judgment on the award rendered by the arbitrator may be entered in any court of competent jurisdiction. The arbitrator's decision shall be subject to judicial review only to the minimum extent required by applicable law.

CLASS ACTION WAIVER. I UNDERSTAND AND EXPRESSLY AGREE THAT I MAY ONLY BRING DISPUTES AGAINST GLS IN MY INDIVIDUAL CAPACITY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS ACTION, CLASS ARBITRATION, CONSOLIDATED ARBITRATION, MULTI-PARTY ARBITRATION, REPRESENTATIVE ACTION, OR PRIVATE ATTORNEY GENERAL ACTION OF ANY KIND. I EXPRESSLY AND IRREVOCABLY WAIVE ANY RIGHT TO PARTICIPATE IN ANY SUCH PROCEEDING. THE ARBITRATOR SHALL HAVE NO AUTHORITY TO CONSOLIDATE MORE THAN ONE PERSON'S CLAIMS OR TO PRESIDE OVER ANY FORM OF CLASS OR

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REPRESENTATIVE PROCEEDING. IF THIS CLASS ACTION WAIVER IS FOUND TO BE UNENFORCEABLE WITH RESPECT TO ANY DISPUTE, THEN THE ENTIRETY OF THE ARBITRATION AGREEMENT SET FORTH IN THIS SECTION SHALL BE NULL AND VOID WITH RESPECT TO THAT DISPUTE, WHICH SHALL THEN BE RESOLVED IN THE COURTS IDENTIFIED IN THE GOVERNING LAW AND VENUE SECTION ABOVE. Notwithstanding the foregoing, either party may bring qualifying claims in a small claims court of competent jurisdiction, provided that such claims remain in small claims court and are not removed or appealed to a court of general jurisdiction. With respect to arbitration costs, I agree to pay any applicable arbitration filing fees up to Two Hundred Fifty Dollars (\$250.00). GLS agrees to pay any remaining arbitration administrator costs and fees, unless the arbitrator determines that my claim or defense was frivolous or asserted in bad faith, in which event I shall be responsible for all arbitration costs and fees incurred in connection with such claim or defense. I may elect to opt out of the arbitration agreement set forth in this section by sending written notice of my election to opt out to GLS at ebilling@gls-us.com within thirty (30) days of the date I first agree to this Agreement. My opt-out notice must include my name and account information and must clearly state my election to opt out of arbitration. If I timely opt out, I agree to resolve all Disputes exclusively in the courts specified in the Governing Law and Venue section of this Agreement. If I do not opt out within the thirty (30) day period, I will have waived my right to opt out and will be bound by the arbitration agreement set forth herein.

I understand and agree that GLS may, in its sole and absolute discretion, suspend, restrict, or terminate my access to the Express Pay service, in whole or in part, at any time, for any reason or no reason, with or without prior notice to me. I may terminate my use of Express Pay at any time by ceasing my use of the service and providing written notice of termination to GLS at ebilling@gls-us.com. I understand and agree that any termination of this Agreement or of my access to Express Pay, for any reason, shall not relieve me of any payment obligations that have accrued prior to the effective date of such termination. I shall remain fully and personally liable for all transactions initiated through Express Pay prior to the effective date of any termination, including all amounts owed to GLS in connection therewith. I agree that GLS shall not be liable to me for any damages, losses, claims, or expenses of any kind arising out of or related to any suspension, restriction, or termination of my access to Express Pay, regardless of the reason for such suspension, restriction, or termination.

The following provisions of this Agreement, together with any other provisions that by their nature or express terms are intended to survive, shall survive any termination or expiration of this Agreement for any reason whatsoever: Limitation of Liability; Indemnification; Governing Law and Venue; Dispute Resolution, Binding Arbitration, and Class Action Waiver; all accrued and outstanding payment obligations; my obligations with respect to the security and confidentiality of my account information and Payment Method; and any other provisions which by their nature are intended to continue beyond the termination or expiration of this Agreement.

If any provision of this Agreement is found to be invalid or unenforceable, such provision shall be modified to the minimum extent necessary to make it enforceable while preserving GLS's original intent, and all remaining provisions shall continue in full force and effect. Notwithstanding the foregoing, if the Class Action Waiver is found unenforceable, the arbitration provisions shall be governed by the fallback terms set forth in the Class Action Waiver section above.

I consent to receive all notices, disclosures, documents, receipts and communications pertaining to this Agreement in electronic form to the email address that I provide to GLS when I use Express Pay. I certify that I am the holder of such email address.

Waiver of or delay in the exercise of any right or remedy granted by any provision in one instance shall not preclude enforcement on future occasions.

I agree that GLS may, from time to time, revise the terms and conditions of this Agreement. GLS will provide notice of such modifications by publishing them on the Website. Material revisions to the terms and conditions shall be effective no sooner than thirty (30) days after posting on the Website at <https://www.gls-us.com/customersupport/ExpressPay>. If you do not agree to GLS' revision(s), you must terminate your use of Express Pay immediately in accordance with these terms and conditions of this Agreement. Your continued participation in Express Pay after such modifications shall be deemed to be your acceptance of any such modification.

GLS Phone Number: 800-322-5555, extension 5504

GLS Email: ebilling@gls-us.com

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